Firmware Update Instructions

BirdDog PLAY

This document provides instructions on updating the PLAY firmware.

What You'll Need

- 1 x BirdDog PLAY firmware update .zip file.
- 1 x BirdDog PLAY device.

Procedure

System Firmware Update

This update is a single-step update performed from the BirdUI.

a. Download and unzip the firmware file.

a. Log into the PLAY BirdUI. The default password is 'birddog'.

b. Navigate to the SYSTEM/SYSTEM UPDATE section.

c. Click the CHOOSE FILE button, navigate to the downloaded folder, select the contained .fw file and click the UPDATE button.

   NOTE: This process may take up to 5 minutes and will require the unit to reboot. DO NOT power off the unit while this process completes.

d. After the process reports as complete, allow 2 minutes for PLAY to reboot and then refresh your browser.

e. If you wish to use the BirdUI, you'll need to log in again.

f. The update process is now complete.

Support Resources

BirdDog are committed to your success with our products and we have a team of global support engineers ready to help you. Should you need further assistance, please do not hesitate to reach out.

Email us at help@birddog.tv

This is a high priority email address and is received by support, engineering and management. We are here to help!

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