



Firmware Update Instructions

BirdDog A300 GEN 2

This document provides instructions on updating the camera firmware.

Updating the Camera Firmware

What you will need

- 1 x A300 GEN 2 firmware update .zip file (this contains the file you need to update your camera).
- 1 x BirdDog A300 GEN 2 Camera.

Procedure

System Firmware Update

- a. Download and unzip the firmware file.
- a. Log into the camera Web UI. The default password is 'birddog'.
- b. Navigate to the SYSTEM menu and select the SYSTEM UPDATE tab.
- c. Click the CHOOSE FILE button, navigate to the download folder, select the contained .fw file and click the UPDATE button.

NOTE: This process will take up to 5 minutes and will require the camera to reboot. DO NOT power off the unit while this process completes.

- d. After the process reports as complete, allow 2 minutes for the camera to reboot and then refresh your browser.
- e. If you wish to use the Web UI, you'll need to log in again.
- f. The update process is now complete.

Support Resources

BirdDog are committed to your success with our products and we have a team of global support engineers ready to help you. Should you need further assistance, please do not hesitate to reach out.

Email us at help@bird-dog.tv

This is a high priority email address and is received by support, engineering and management. We are here to help!

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